

What are the major changes in behavior that you see today that you also think will stick?



Which tools and/or methods have you introduced (or are planning to introduce) to cope with the crisis that you also plan to use in the future?



A word cloud of various tools and methods. The words are arranged in a circular pattern around the center. The words include: negotiations, digital, physical recording studio, mural, virtual facilitation, frequent info, fika by teams, zoom, miro, dream broker, online kanban, seamless working tools, daily standups, teams, and combine tools in new ways. The words are in various colors and sizes, with 'zoom' and 'teams' being the largest.

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BONUS: What has been your biggest failure during the crisis, and how did you cope with it?

Bad network

UN, EU, and Baltic negotiations
digital

Facilitation in virtual education, where we did not see all people in groups (breakout rooms) which completely got people to miss out the group dynamics.

